

Virtual Agent

We've done our research. We know that when patients receive phone calls, the likelihood you get paid goes up.

The problem is that staffing a call center is both inefficient and expensive. The solution is Virtual Agent. The Virtual Agent is intelligent and interactive. It can hold a conversation with your patients and understand their natural speech, continually learning industry terms in order to communicate effectively and intelligently. It's like having a seasoned CSR who always knows what to say and when to say it. The Virtual Agent not only reminds your patients they have an outstanding invoice but can even set up a payment plan or accept a credit card payment over the phone, instantly.

Virtual Agent, our intelligent caller:

- **Calls regularly and consistently at strategic intervals, reminding your patients of balances owed.**
- **Provides payment plan options for your patients that fit into their budget and yours.**
- **Compliments your mailed invoice strategy, increasing success by communicating through multiple channels.**
- **Saves you the hassle and cost of outsourcing a call center.**

