

Patients get convenience.
You get paid.



When patients receive phone calls, the likelihood that they pay goes up, but staffing a call center is both inefficient and expensive.

Brightree Virtual Agent is the solution. In fact, this service is like that seasoned customer service rep who always knows what to say and when to say it – placing calls at strategic times for everything from reminding patients that they have an outstanding invoice to setting up a payment plan or accepting a credit card payment. And a Spanish-language option is available, too.

1,073

calls per month
average by
Virtual Agent

\$841,929

in patient AR resolved per month for all customers

15 hours

of reduced call volume
average per month

\$9.91

collected average
per dollar spent on Virtual Agent

“We don’t want to be the company that’s left behind. Brightree Patient Collections makes sure we’re always growing and doing what’s next in line.”

Desiree Hintz
claims manager, Nationwide Medical

See what it can do for you.