

Coordinate. Comply. Connect.

Whether we saw it coming or not, the post-pandemic landscape demands remote options. As an example, your patients are increasingly demanding video chat as part of their care. And we're delivering it in a compliant and secure manner through Digital Collaboration.

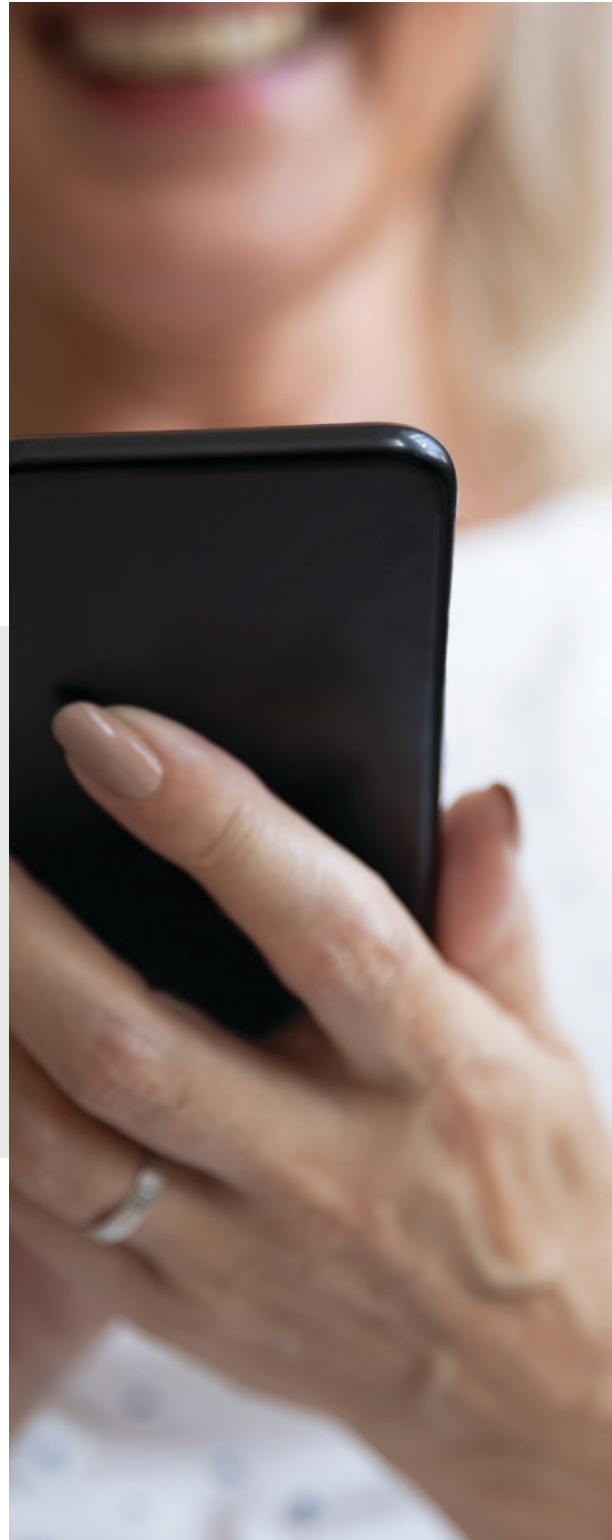
Larger-scale customers can take advantage of this offering from our Brightree Digital Experience (Brightree DX) platform, allowing real-time video chat between patients and the care team for better care and equipment support – and on the patient's device of choice without needing to download a mobile app. Your care team will also be able to collaborate via text and collect information with customizable forms.

Virtual patient support

Think about it: how much more efficiently can your business run when you no longer need to send staff to a patient's home to troubleshoot their home medical equipment or answer questions about their care?

With Digital Collaboration, you can deliver on patient expectations by enabling them to stay connected to you with real-time video chats.

And rather than using email and excel spreadsheets that must be manually entered into Brightree, you can quickly send custom surveys to patients when needed for compliance, with all response data automatically integrated into Brightree.





Bigger benefits

- Improve care collaboration between your staff and other stakeholders
- Reduce the need for in-person visits during setups and for troubleshooting issues with equipment
- Send surveys like Medicare follow-up and patient satisfaction to gather information from broad groups of patients
- Generate customizable digital forms for clinical staff to complete assessments

Coordinated care

Coordination and collaboration have been fraught with challenges in healthcare, but our single platform provides new ways for the care team to communicate with each other and with their patients to deliver the best experience. With Digital Collaboration, your care team can communicate and collaborate with each other about a patient's care in discussion groups, chatting over text and coordinating the highest level of care.

Ready for the industry's only platform where all your information is seamlessly integrated into the Brightree system? Get the experience at www.brightree.com/DX